



Delaware Animal Services

Performance Report
First Quarter
Jan 2024 – Mar 2024



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q1 2024 Calls for Service

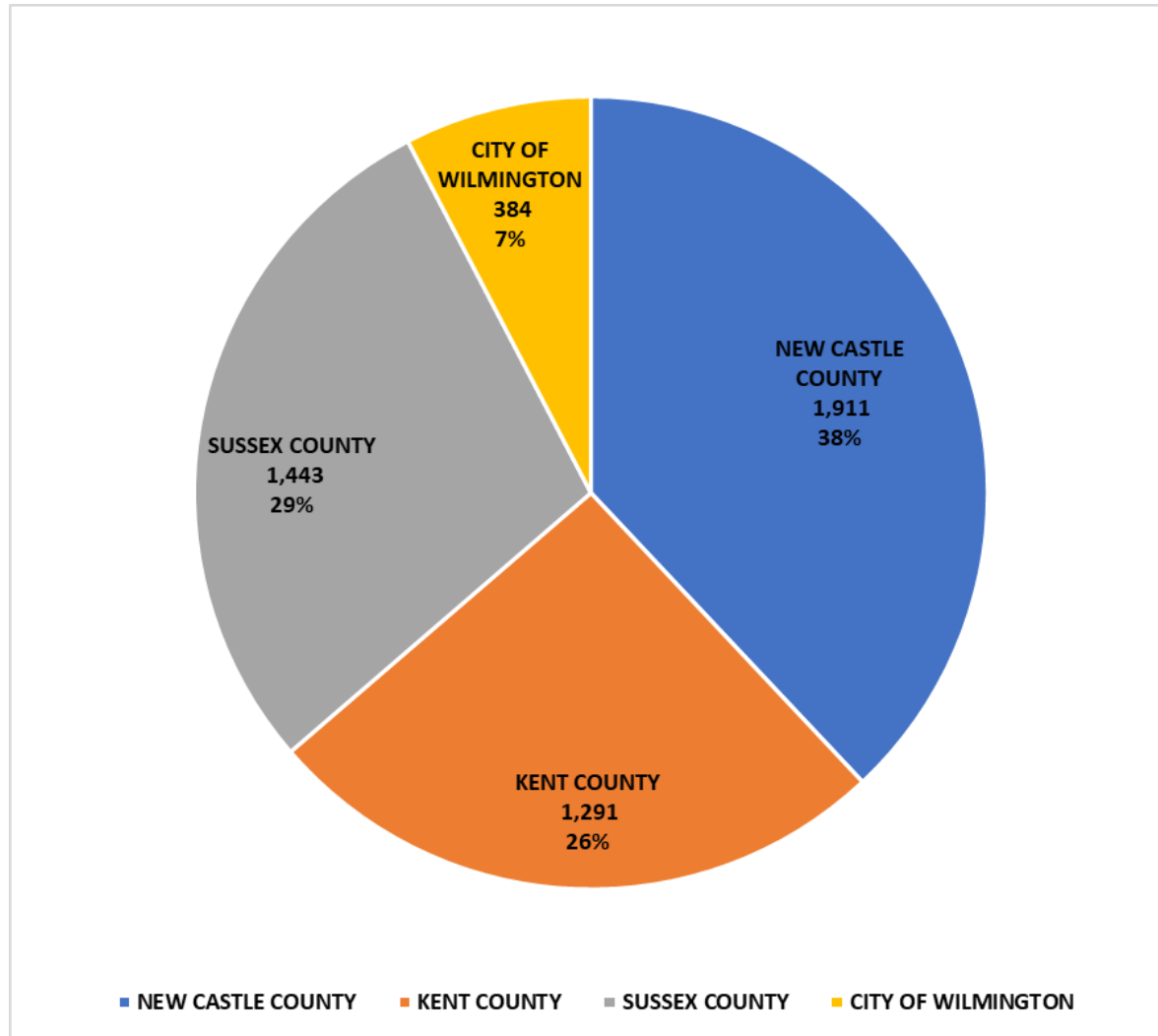
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	99	105	104	5	313
Police/Agency Assist	75	95	86	19	275
Public Assistance/Education	364	174	173	55	766
Animal Cruelty	32	36	33	16	117
Animal Control	1,148	860	946	278	3,232
Case Follow Up	304	289	454	42	1,089
Proactive Patrol	280	304	396	13	993
Rabies Control	292	126	205	16	639
TOTAL ACTIVITY	2,594	1,989	2,397	444	7,424
NEW CALLS FOR SERVICE	1,911	1,291	1,443	384	5,029

Please Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q1 2024 New Calls for Service by Location



Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 406 or 52%**
 - Number of dogs returned to owner in the field: 150
 - Number of dogs returned to owner at shelter: 256

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**
 - Animal cruelty and animal fighting criminal charges: 26
 - Citations issued for dog control and rabies violations: 453
- **Specimens transported to Public Health Lab for rabies testing: 26**
- **Resources provided to many Delawareans – pet food, dog houses, bedding.**
- **Dog Licensing**
 - Dog Licenses Sold: 6,969



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q3	Q4	Total
bite quarantine	18				18
dangerous dog	3				3
safekeeping	69				69
seizure	122				122
Surrender	24				24
Stray	636				636
TOTAL DOGS	872				872
CATS	Q1	Q2	Q3	Q4	Total
bite quarantine	3				3
safekeeping	32				32
seizure	24				24
surrender	19				19
unowned endangered	61				61
TOTAL CATS	139				139
TOTAL ANIMALS	1,011				1,011